

Terms and Conditions

Please read these Terms carefully. BY USING THE WEBSITE YOU ARE ACCEPTING AND AGREEING TO THESE TERMS. You must not use this website if you do not agree with these terms. The Gypsy Road Trading Company reserves the right to change these terms at any time, please check at regular intervals for any changes. Continued use of the website following any change to these terms will be deemed acceptance of those changes. By placing an order you are offering to purchase a product on and subject to the following terms and conditions.

Privacy Policy

Your privacy is important to The Gypsy Road, our policy is as follows:

- No private or personal information is required to view our website.
- No data is collected without you first acknowledging you wish to supply this data.
- Personal data is only collected for communication purposes, to verify your address for delivery of goods, and to confirm you are the valid user of a given credit card. Other reasons may include; processing deposits and lay-by purchases, processing online purchases and payments, maintaining client books, processing credit card payments, arranging product holds, accepting gift voucher payments and processing cash refunds.
- We do not store your credit card details (all shopping is done real time, with a direct, secure connection from our site to our Merchant provider. We use a secure gateway connection and have a SSL certificate installed?)
- We do not give, sell or transfer any personal information to a third party unless in the following appropriate circumstances; Financial institutions for payment processing, regulatory, investigative or government bodies to comply with laws and regulations (i.e. audits ect.), contracted service providers or partners on your request; overseas and local agents, delivery and shipping providers, information technology service providers, product suppliers (for large private orders).

We reserve the right to change this policy at any time. If we change our privacy policy we will post the changes on this website.

Ownership

The Website and all content is operated and owned by The Gypsy Road Trading Company. Unless otherwise indicated, The Gypsy Road Trading Company owns all copyright of the material on the Website.

All copyright, data, text, software, images, graphics, trademarks, logos, interfaces, photographs, and other intellectual property on the website is owned, controlled by, or licensed to The Gypsy Road Trading Company. Except for viewing the content, The Gypsy Road Trading Company does not grant you any rights to use the website or content for any other purpose unless we expressly consent in writing.

Governing Law

These terms are governed by the Laws of New South Wales in Australia, and any dispute in relation to these terms or your access or use of the website will be the exclusive jurisdiction of the Courts of New South Wales.

You are responsible for compliance with all laws and regulations applicable to your location.

Payment

Goods will not be dispatched to you until full payment is received, excluding transport and delivery costs which will be invoiced prior to or upon delivery.

The Gypsy Road Trading Company accepts payment via all major credit cards including VISA, MASTERCARD and AMEX. Unfortunately, we cannot accept cash on delivery, money orders, or cheques. However, we do accept cash up front, in person at our show room or at events. Direct deposits are accepted after arrangement has been made.

All care is taken to ensure that pricing is current and accurate at time of upload, however we take no responsibility for typographical errors, nor price variations due to fluctuation in the dollar or our cost at time of purchase.

Order Processing and Delivery Time

It may take up to 7 working days for an order to be processed from the time of placement, depending upon the particular item.

Depending on your location, delivery times may vary and can be discussed further over the phone or via email.

Returns and Refunds

Choose wisely, we do not do returns/refunds, unless in the following circumstances:

1. The item is faulty and the defect was not pointed out to you before you purchased it or would not have been apparent to you when you inspected the goods before purchase
2. Not 'of merchantable quality' - the item is not of the quality you reasonably expected due to its description and price prior to purchase
3. Not fit for its purpose - the item does not do what you reasonably expected it to do

Customers are entitled to a 7 day return period, if any of the above criteria are met, and must provide proof of purchase (receipt, invoice or bank statement). If you do not return the item within a reasonable time, you will not be entitled to a refund at the purchase price. However, we want you to be happy with our product so call us and we will do our best to help, you may be entitled to exchange the goods or have them repaired.

In the instance where a refund is granted, refunds will only be processed once the product has been received in good condition and approved. We reserve the right to assess the condition and age of returned goods prior to providing a repair, exchange or refund. This may result in a repair, exchange or refund being refused.

Please note: Refunds can take up to 10 working days to show up on your bank or credit card statement. This is a condition of the financial institutions involved.

Please note: Delivery will not be refunded if there are other items listed on the invoice when a faulty item is returned.